## **GENERAL TERMS AND CONDITIONS OF** BAKER TILLY INTERIM FINANCIALS (NETHERLANDS) B.V.

## **RECRUITMENT & SELECTION**



#### Article 1. GENERAL

- In these General Terms and Conditions, the terms below written with a capital letter have the following
  - a. **Documents:** all information or data made available by the Client to the Contractor, as well as all data produced or collected by the Contractor in the relation to performance of the Engagement / Contract. as well as all other information of any relevance to the performance or completion of the Engagement. The aforementioned information can be stored or not on corporeal or incorporeal data carriers and
  - b. Client: natural person or legal entity that approaches Baker Tilly Interim Financials (Netherlands) B.V.
  - in relation to the recruitment and selection of one or more Professionals for a certain project.

    Contractor: Baker Tilly Interim Financials (Netherlands) B.V., with its registered office in Rotterdam, entered in the Commercial Register under number 75934663.
  - d. Engagement: work to be performed by the Contractor for a Client for the recruitment and selection of a Professional with corresponding support.
  - Contract: the contract for services in which the Contractor undertakes to the Client to perform certain
  - f. Employee: a natural person working at or for the Contractor, whether or not under an employment
  - g. Professional: the candidate presented to the Client through intermediation by the Contractor.
  - h. Party: Client or Contractor individually;
    i. Parties: Client and Contractor.

  - Fee: the fee due from the Client to the Contractor in connection with the Engagement.

    Work: all work and activities to be performed by the Contractor for the Client for which an Engagement has been awarded and which have been accepted by the Contractor, as well as all work and activities ensuing therefrom for the Contractor.
- Baker Tilly Interim Financials (Netherlands) B.V. is an independent member of Baker Tilly International Limited ("Baker Tilly International"). Baker Tilly International is an English company. Baker Tilly Interna-tional does not provide professional services to clients. Each company that is a member is a separate and independent legal entity and also acts as such. Baker Tilly Interim Financials (Netherlands) B.V. is not an agent for Baker Tilly International and has no authorisation to bind Baker Tilly International or to act on behalf of Baker Tilly International. No one from Baker Tilly International, Baker Tilly Interim Financials (Netherlands) B.V., or one of the other companies that are members of Baker Tilly International shall be liable in any way towards one another for acts or omissions. The name Baker Tilly International
- and the accompanying logo are used under licence from Baker Tilly International Limited.

  All Engagements are accepted and performed exclusively by the Contractor, not by or on behalf of an individual Employee, even if the Client has awarded the Engagement explicitly or tacitly with a view to having it performed by a certain Employee or certain Employees. Sections 404, 407(2) and 409 of Book
- 7 of the Dutch Civil Code (BW) are explicitly excluded from application.
  The Client must exercise any rights of action or recovery exclusively against the Contractor and not against directors and officers, supervisory directors, shareholders, Employees or third parties or auxiliary persons engaged by the Contractor.

#### Article 2 APPLICABILITY

- These General Terms and Conditions apply to all offers, quotes, Engagements, legal relationships and Contracts, by any name, by which the Contractor binds itself / will bind itself to perform Work for the Client, as well as all Work ensuing therefrom for the Contractor.
- Derogations from and additions to the Engagement and/or these General Terms and Conditions will apply only if they have been agreed explicitly and in writing in, for example a Contract or engagement confirmation.
- If any term or condition in these General Terms and Conditions differs from a term or condition in the Contract, the term or condition included in the Contract will apply to the inconsistency.
- These General Terms and Conditions will also apply to additional or follow-up Engagements awarded by
- the Client to the Contractor, if Engagements of the same nature are concerned.

  The Contractor explicitly rejects the applicability of the Client's general terms and conditions.
- Those natural persons and legal entities that are involved directly or indirectly in whatever way in the provision of services to the Client by or on behalf of the Contractor, whether or not under an employment contract, may rely on the contents of and rights under the Contract and these General Terms and Conditi-
- The Contractor is entitled to amend these General Terms and Conditions unilaterally. If an amendment is made within three months of conclusion of the Contract between the Client and Contractor, the Client will have the right to terminate the legal relationship. The Client may exercise this right only until one month after the amended General Terms and Conditions enter into effect. If the Client is a natural person not acting in the practice of a profession or running of a business, and the latter terminates the Contract in a timely manner, the non-amended General Terms and Conditions will continue to apply between the Parties until the terminated legal relationship between the Parties has been settled.

## Article 3. CONCLUSION OF THE ENGAGEMENT

- The Contract will be concluded (i) at the time the Contractor and Client have signed the engagement confirmation and it has been returned to and received by the Contractor, (ii) if no engagement confirmation is sent, at the time at which the Client has explicitly accepted an offer made by the Contractor orally or in writing and unchanged, and (iii) if the Engagement awarded by the Client is not preceded by an offer from the Contractor, at the time at which the Contractor has started performing the Engagement The Contract will be based on the Documents provided by the Client to the Contractor prior to conclusion
- If the Engagement has been awarded orally, or if the Contract has not yet been signed, returned and received, the Engagement will be considered to have been concluded subject to the application of these General Terms and Conditions at the time the Contractor has started performing the Engagement at the Client's request.

## Article 4. PERFORMANCE OF THE ENGAGEMENT/CONTRACT

- The Contractor will perform the Contract to the best of its ability and with due observance of the applicable statutory provisions and Professional regulations.
- The natural persons and legal entities directly or indirectly involved in any way in the provision of services by or on behalf of the Contractor may also rely on these General Terms and Conditions
- The Client must provide the Contractor in a timely manner with all information that could reasonably be relevant in connection with the Engagement
- The Engagement will have been performed successfully if a Professional introduced to the Client is employed there. Employment is also understood to mean any similar form of an introduced Professional actually being employed, whether or not via a third party and whether or not by a company affiliated with
- The Engagement will have been performed successfully as well if, within twelve months after the introduction, a Professional introduced to the Client, whether or not after withdrawal of Engagement, is employed or otherwise works in any way and in any position at the Client or a company affiliated with the Client, whether or not via third parties.

## Article 5. NON-DISCRIMINATIE

Each Professional will have equal opportunities in the recruitment and selection activities of the Contractor, regardless of age, gender, civil status, sexual orientation, personal or religious convictions, political choice race, ethnic origin or nationality, all this without prejudice to the realistic job requirements as set by the Client which are set out in the Contract.

#### Article 6. NON-DISCLOSURE

- The Client is not allowed to disclose the personal details of a Professional introduced by the Contractor to a third party without prior written permission from the Contractor. Should this article be breached, the Client will have to pay the Contractor an immediately due and payable penalty of €25,000 per breach, notwithstanding the Contractor's right to claim full compensation.
- The Client will cooperate fully and unconditionally each time in the obligations arising for the Contractor under the applicable legislation.
- The Contractor must keep the data and information provided by or on behalf of the Client secret from third parties that are not involved in performing the Engagement, except in the event that this is necessary for performance of the Engagement.
  The third paragraph of this article will not prevent non-confidential consultation with colleagues within the
- Contractor's organisation, in so far as the Contractor considers this necessary for careful performance of he Engagement or for careful compliance with a statutory or professional duty.
- If the Contractor acts in its own capacity in disciplinary, civil, arbitration, administrative or criminal pro-
- ceedings, it will be entitled to use the information that had come to be known in performing the Engagement. The Contractor excludes any and all liability for losses that the Client incurs as a result of compliance by
- the Contractor with the legislation applicable to it.

  Barring explicit, prior written permission from the Contractor, the Client will not be allowed to disclose the contents of reports, recommendations, opinions or other statements of the Contractor, written or not, or otherwise make them available to third parties, except in so far as such disclosure ensues directly from the Contract, is done to obtain an expert opinion on the performance of the Work by the Contractor, the Client is subject to a statutory obligation to disclose, or if the Client acts in its own capacity in disciplinary, civil, arbitration, administrative or criminal proceedings.
- The Parties must impose their obligations under this article on third parties to be engaged by them, including the Professionals.

#### Article 7. INTELLECTUAL PROPERTY

- Performance of the Engagement by the Contractor does not also entail the transfer of intellectual property rights vested in the Contractor. All intellectual property rights arising during or ensuing from performance of the Engagement will be vested in the Contractor.
- The Client is explicitly prohibited from reproducing, disclosing or exploiting the products in which the Contractor's intellectual property rights are established, or products in which the intellectual property rights are established in relation to products of which the Contractor has acquired the rights of use including in any case, but not limited to: computer programs, systems, system designs, working methods, recommendations, (model) contracts, reports, templates, macros and other intellectual products.
- The Client is not allowed without prior, explicit written permission from the Contractor to make the products referred to in the second paragraph of this article available to third parties. This will not apply in the event that the Client wants to obtain an expert opinion on the performance of the Work by the Contractor In that case, the Client will impose the obligations under this article on the third parties it has engaged.

#### Article 8. FEE AND COSTS

- The Fee for performing the Engagement is a (fixed) agreed sum that is set out in the Contract, plus the VAT due on it
- Except for the Fee for completion of the Engagement, the Client will not owe any costs for the performance of the Engagement, unless other written agreements have explicitly been made on this by the Contractor and Client.
- Turnover tax due on all amounts owed by the Client to the Contractor will be charged separately if the

## Article 9. INVOICING AND PAYMENT

- The Contractor's fee will be invoiced in two equal parts. The first part will be charged at the time the Professional has bound itself contractually to the Client. The second part will be invoiced after the Professional has successfully gone through the trial period, or after the Professional has been contractually bound to the Client for one month.
- Payment by the Client of the amounts due to the Contractor, without the Client having a right to deduction, reduction, suspension of setoff, must be made within 14 days from the invoice date, unless otherwise agreed in the Contract. The date of payment is the date of crediting of the amount due to the
- If the Client has not paid within the applicable payment term, the Client will be in default ipso jure and
- from that time the Contractor will be entitled to charge statutory commercial interest.

  If the Client has not paid within the applicable payment term, the Client will be obliged to reimburse all judicial and extra judicial collection and other costs actually incurred by the Contractor. The reimbursement of costs incurred will not be limited to any order of costs pronounced by a judge.
- Payments by the Client will first of all be deducted from the costs, next from the interest due and lastly from the principal sum and current interest. Contractor will deduct payments made on the principal sum in accordance with the preceding sentence first from the oldest outstanding invoice, even if the Client states that the payment relates to a different outstanding invoice.

  In a case of an Engagement awarded jointly, the Clients will be jointly and severally liable to the
- Contractor for payment of the invoice amount, interest due and costs.

  If the Contractor is of the opinion that the financial position or payment record of the Client give cause
- to do so, the Contractor will be entitled to require the Client to provide additional security without delay in a form to be determined by the Contractor. If the Client fails to provide the required security, notwith standing its other rights, the Contractor will be entitled to suspend further performance of the Contract with immediate effect and everything the Client owes the Contractor on whatever basis will also be immediately due and payable. The Contractor will not be liable for any damage and/or loss of the Client that arises as result of suspension of performance of the Contract.

## Article 10. COMPLAINTS

- A complaint about Work performed or the invoice amount must be lodged in writing with the Contractor within 30 days after the date on which the information or documents have been sent about which the Client complains, or if the Client demonstrates that it could not reasonably have discovered the defect earlier, within 30 days after discovery of the defect, subject to lapse of the claim.
- A complaint will not suspend the Client's payment obligation, except in so far as the Contractor has informed the Client that it considers the complaint well founded.
- In case of a complaint made justifiably, the Contractor will have a choice between adjustment of the fee charged, improvement free of charge or performing the relevant Work again or no longer performing all or part of the Engagement while refunding a proportional part of the Fee already paid by the Client.

- If a Professional intermediated by the Contractor leaves employment at the Client on his/her own initiative three months after commencing employment, provided the Client has complied with all its payment obligations, the Contractor will attempt to the best of its ability, once only, to select a new Professional with a comparable curriculum vitae.
- If the Client wishes to use the guarantee, it must inform the Contractor to that effect in writing within fourteen days after the Professional has terminated employment, failing which the Client will no longer be able to rely on the provisions of this article.
- If the Contractor does not succeed in recruiting and selecting a new Professional who commences employment with the Client within three months of termination of the Professional's employment in accordance with paragraph 1, the Contractor will refund half of the Fee paid by the Client. There will be no refund if the Client has filled the position held by the first Professional itself during the guarantee period, whether or not via third parties

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If a Professional introduced by the Contractor in the context of the guarantee is employed by the Client, or if the Contractor has refunded half of the Fee, or if the Client has filled the position itself during the guarantee period, whether or not via third parties, the Contractor will be discharged from its obligation

#### Article 12. AFTERSALES

Before the guarantee period expires, the Contractor will hold an after-sales interview with both the Client and Professional in order to evaluate the placement. This obligation to use best endeavours will lapse if the Client or Professional states that it/he/she does not require it.

- The Contractor will exclusively be liable for damage and/or losses of the Client directly resulting from a breach attributable to the Contractor of compliance with the obligations arising for it under Article 5 paragraph 1, with exclusion of the provisions of Book 7, Section 407 subsection 2 of the Dutch Civil Code.
- Before entering into an employment contract with a Professional, the Client will be obliged to form an independent opinion on the suitability of the Professional. Prior to and during the selection, the Contractor will observe the utmost care, but this will not release the Client from its obligation to investigate
- The Contractor will not be liable for damage and/or losses of the Client that arise because the Client has provided incorrect or incomplete information. The Client indemnifies the Contractor for claims of third parties for damage and/or losses arising because the Client has provided incorrect, incomplete or no
- The Contractor will not be liable for any consequential loss, trading loss or indirect loss due to failure to perform, late performance or faulty performance by the Contractor.
- If performance of the Engagement entails that the Contractor engages a person not affiliated with the Contractor, the Contractor will not be liable for the acts and omissions of this person.
- Persons not affiliated with the Contractor who are engaged to perform work in connection with the performance of the Engagement by the Contractor may wish to limit their liability. All Engagements awarded to the Contractor also include the Contractor's authority to accept such limitation of liability on behalf of the Client.
- The Contractor's liability will be limited at all times to the compensation of direct losses that are the direct consequence of one or more attributable breaches or a connected series of attributable breaches of performance of the Engagement. This liability for direct losses is limited to the amount paid by the Contractor's liability insurance in the particular case, plus any excess to be borne by the Contractor on the basis of the insurance.
- If, for whatever reason, the liability insurer does not proceed to pay, the Contractor's liability will be limited to the amount of the Fee charged for performance of the Engagement. If the Engagement concerns a continuing performance contract with a term of more than one (1) year, the above-mentioned amount will be set at once the amount of the Fee charged to the Client in the twelve months prior to the occurrence of the loss. Under no circumstances will the total compensation of the loss under this paragraph exceed €300,000 per attributable breach.
- A connected series of attributable breaches will count as one (1) attributable breach.

  The limitations of liability included in this article will not apply if and in so far as there has been deliberate intent or wilful recklessness on the part of the Contractor or its senior level of management. The Client must take measures to limit the loss.

#### Article 14. TERM, EXTENSION AND TERMINATION

- The Contract is entered into for an indefinite time
- The Contract will end by successful completion of the Engagement or notice of termination, unless the Client and Contractor have made different agreements in the Contract. 2
- The Parties will be able at all times to terminate the Contract before the Client has reached agreement with the Professional on filling the position by giving the other party written notice of termination

## Article 15. EXPIRY PERIOD

In so far as not stipulated otherwise in these General Terms and Conditions and notwithstanding Book 6 Section 89 of the Dutch Civil Code (BW), rights of action and other rights of the Client on whatever basis with respect to the Contractor in connection with the performance of Work by the Contractor, must be brought to court in any case after one year from the time at which the Client became aware or could reasonably have been aware of the existence of these rights and powers, subject to lapse. This time limit does not relate to the possibility to lodge a complaint with the authority/authorities designated for handling complaints and/or with the

## Article 16 ELECTRONIC COMMUNICATION/SERVICES AND PERSONAL DATA

- During performance of the Engagement the Client and Contractor can communicate with each other by electronic means and/or use electronic storage (such as cloud applications).
- The data extracts from the computer systems of the sender will constitute conclusive proof of the contents of the electronic communication sent by the sender until the time that evidence to the contrary is
- delivered by the recipient.

  The Client and Contractor will not be liable to each other for damage and/or losses that may be incurred by one or each of them as a result of the use of electronic means of communication. networks applications, electronic storage or other systems including - but not limited to - damage and/or losses as a result of non-delivery or delay in delivering electronic communication, omissions, distortion, interception or manipulation of electronic communication by third parties or by software/hardware used for sending, receiving or processing electronic communication, transmission of viruses and failure or improper functioning of the telecommunications network or other means needed for electronic communication, except in so far as the damage and/or loss is the result of deliberate intent or gross negligence. The foregoing will apply as well to the use the Contractor makes of this in its contacts with third parties
- The Parties will do or omit everything that may reasonably be expected of each of them to prevent the occurrence of risks or damage that could arise for one or each of them as a result of using electronic means.
- At the Client's request and after a non-exclusive and non-transferable right of use has been granted to do so, the Client may use services provide by or on behalf of the Contractor via internet, also including access to a secured part of one or more websites and/or software, all this at the expense and risk of the Client. The Contractor has no influence on the way in which the Client makes use of such online services and excludes any and all liability in this context.

  The Contractor may also use electronic contact details made available by or on behalf of the Client or
- employees of the Client to the Contractor for promotional or marketing purposes, unless objection is lodged to this by the Client or the particular employee of the Client. The provisions in Article 13 will apply mutatis mutandis.
- In all cases in which the Contractor acts in the context of the Engagement as a processor of personal data, the Processing Agreement Module as included in Article 20 of these General Terms and Conditions will apply to such processing, unless a separate processing agreement will be concluded with respect to
- The provisions in the Processing Agreement Module or the processing agreement will be higher in rank than all other provisions of these General Terms and Conditions.

## Article 17. OTHER PROVISIONS

- These General Terms and Conditions have been drafted in both Dutch and English. In case of lack of clarity, difference or contradiction between the English and Dutch text, the Dutch text will be binding.
- Except with prior written permission from the Contractor, the Client's claims against the Contractor will not be transferable, and the Client will not be allowed to transfer claims against the Contractor, on any basis whatsoever. This limitation also has effect under property law as referred to in Book 3, Section 83 subsection 2 of the Dutch Civil Code (BW).

#### Article 18. APPLICBLE LAW AND CHOICE OF FORUM

- The Contract and these General Terms and Conditions shall be governed by Dutch law
- All disputes will be settled by the competent court in the district in which the Contractor has its registered office.

#### Article 19. NULLITIES REPAIR CLAUSE

- Should any provision of these General Terms and Conditions or of the Contract be wholly or partially null and void and/or invalid and/or unenforceable, as a result of any statutory provision, court judgment or otherwise, this will have no consequences whatsoever for the validity of all other provisions of the General Terms and Conditions or the Contract.
- Should any provision be wholly or partially null and void and/or invalid and/or unenforceable, by virtue of the first paragraph of this article, instead of the wholly or partially null and void or nullified provision, a provision with the same purport will be read that is valid and approaches the wholly or partially null and void or nullified provision as closely as possible. The preceding sentence does not preclude the Parties from consulting with each other in order to replace the wholly or partially null and void or nullified provision by a provision that approaches the wholly or partially null and void or nullified provision as closely as

#### Article 20. PROCESSING OF PERSONAL DATA

The terms: Data Subject, Processor, Controller, Processing, Personal Data, Personal Data Breach (Breach). have the same meanings given to them in Article 4 of the General Data Processing Regulation (Regulation (EU) 2016/679 and any Dutch implementing legislation, hereinafter together: **GDPR**). This article forms an integral part of the Contract between Baker Tilly Interim Financials (Netherlands) B.V. as Contractor (in which capacity it is **Joint Controller**) and the Client (**as Controller**). The performance of the Contract necessitates the Processing of Personal Data.

Baker Tilly Interim Financials (Netherlands) B.V. (Contractor; Joint Controller) processes Personal Data

#### Purpose of the processing of Personal Data

- The Contractor will process Personal Date in the context of the Contract.

  The Client warrants the checking of the accuracy and lawfulness of the acquisition and processing of the Personal Data the Contractor processes in the context of the Engagement.

Obligations of the Contractor
In performing the Engagement, in view of its status as Joint Controller, the Contractor will determine the purpose and means of the processing of Personal Data itself.

Processing and transfer of Personal Data

The Contractor will process the Personal Data in countries within the European Economic Area or in case of transfer in accordance with Chapter 5 of the GDPR, whereby account will be taken of an adequate level of protection.

- The Contractor as it sees fit and in accordance with Article 5(1) first lines and (f) of the GDPR, will take appropriate technical and organisational measures for the Processing of Personal Data, in order to guarantee a level of protection appropriate to the risk, thereby taking account of the risks involved in processing.

  The Client will inform the Contractor without delay of any change to the risks and risk categories of
- the Personal Data to be processed.

## Record of processing activities

If Article 30 GDPR so requires, in accordance with Article 30(2), the Contractor will keep a written

# record of the processing activities as referred to therein. Obligation to report Personal Data Breaches

- If the Contractor has ascertained that a Personal Data Breach has occurred or is occurring at the Contractor or its Processor(s), it must immediately report the Data Breach to the Client if Personal Data provided by the Client are concerned. The Contractor must report a Personal Data Breach in any case within 48 hours after it has first been discovered, stating (i) the nature of the Data Breach, where possible mentioning the categories and number of Data Subjects (ii) the probable consequences of the Personal Data Breach (iii) the measures the Controller or third parties can take to limit or end the future adverse consequences of the Personal Data Breach. In that case, the Contractor and Client will each assess for itself whether the Personal Data Breach must be reported to the Dutch Data Protection Authority in accordance with the GDPR.
- Reports of Personal Data Breaches must be made to the known contact persons in the context of the Contract. Communication to the Contractor will take place in any case by using the e-mail address: compliance@bakertilly.nl.

#### Assistance 20.7

If one of the parties needs the other party's assistance in relation to the exercise of the rights of a Data Subject in accordance with Chapter III GDPR, the other party will provide such assistance on the terms as stipulated in the GDPR, if this is appropriate and necessary in relation to performance of the

## **Duty of Confidentiality**

- The Contractor must maintain the confidentiality of the Personal Data it has received from the Client with respect to third parties, unless an applicable statutory provision, code of professional conduct or court order requires it to disclose them, or this necessarily ensues on the basis of the Contract.
- The Contractor must require its employees and any Processors to maintain confidentiality in accordance with the preceding paragraph.

## **Duration and termination**

The provisions contained in Article 21 will also remain in force after the end of the Contract, if and as long as the Client provides Personal Data. After termination of the Contract the Contractor, at the Client's discretion, must: (i) copy, (ii) delete, (iii) return (whether or not by way of a back-up file) the Personal Data and files received, unless retention or saving is necessary (for a certain time) pursuant to a statutory obligation of the Contractor.

20.10.1. The liability regime as agreed by the Parties in the Contract and/or in Articles 1 to 19 of the General Terms and Conditions of Baker Tilly Interim Financials (Netherlands) B.V. does not apply to the processing of Personal Data as referred to in this Article 20.

- 20.10.2. Any liability of the Contractor to the Client in the context of this article will be limited at all times to three times the amount of the fee invoiced by the Contractor in the context of the Contract, subject to a maximum of €300,000, except in so far as there has been (i) a wilful act or omission or gross negligence on the part of the Contractor, (ii) violation proved for the Client of specific obligations of the Contractor under the GDPR, and (iii) actions by the Contractor in conflict with the lawful instructions of the Client. Liability of the Contractor for any consequential loss, including, but not limited to, lost profits, missed income and damaged reputation shall always be excluded. The total amount for which the Contractor is liable to the Client under this article and the Contract together will also be limited to.
- and will not exceed, the amount paid by the Contractor's insurance.

  20.10.3. In case of a claim (for damages) by a third party (including a Data Subject) is filed with the Contractor in connection with the Processing of Personal Data, if asked, the Client will cooperate in the provision of relevant information regarding the Processing or otherwise in order to enable the Contractor to defend itself against claims (for damages) of Data Subjects and/or third parties

## Other provisions

- 20.11.1. Should the legislation on the protection of personal data be amended, this will be amended in
- Article 21. This Article 21 is higher in rank than other agreements concluded between the parties. 20.11.2. If the nature of specific work entails that the Contractor cannot be considered the Controller as referred to in the GDPR in performing the work but only acts as the processor, the parties will conclude a separate processing agreement